

SHORT-TERM JOINT STAFF TRAINING ACTIVITY

REUS (SPAIN) 24-26 APRIL 2019

From 24 to 26 April 2019, DomSpain Consulting, a technical partner of the Count Me In project, organised a **short-term joint staff training activity** in Reus. In this training, two educators from each partner organisation who had previously completed the e-course “Digital Tools for Smart Development”



and several trainers and experts on the project field took part. The training took place in the premises of DomSpain. Additionally, there were organised study visits to different centers and institutions where the participants got to know personally how people work in SMART centers and institutions of the Baix camp area. The training was a great success and all participants had the opportunity not only to learn good cases and examples of SMART solutions they can apply in their communities, but also practical techniques and strategies to efficiently teach said solutions to adult learners.

Wednesday 24 April: SMART ACCESS

On the first day of the training, after the official welcoming of the Mayor of the city Council, Carles Pellicer i Punyed, and the Counselor of Welfare Services, Motserrat Vilella Cuadrada, the training started with a session on e-governance organised and moderated by the Head of the IT Unit in charge of the telematic services of the City Council, Andreu Retameru.

The next session was devoted to an initiative called “Civic Participatory Processes” launched in 2018 in the city of Reus which encourages citizens to submit their own proposals to determine how to distribute the budget share allocated to civic and social initiatives.



The following session was led by Montse Bartolomé, a technician of the City Hall of Reus in charge of an initiative called ‘Food Distribution Project’, which works for a more efficient and SMART distribution of food among people coming from difficult backgrounds.

During the morning session, two more experts presented good cases in the field of accessibility and inclusion of people with special needs: Josep Lluís Requena, Coordinator of the Council of Disabilities of Reus City Hall and representatives of the Italian partner (Carolina Carotta, from Istituto dei Sordi di Torino). Both introduced new approaches and good practices in the field to the training

participants and created a space for debate and sharing of experiences.



The training counted with the participation of experts in pioneer projects: Joan Gené, the director of Resources and Services in Hospital Universitari Sant Joan of

Reus, who is in charge of a project that works with robots in hospital to optimise time and resources and Mireia Castellà, representative of the center “Assistance Services Villablanca”, and head of the programme “Therapeutic Robots”, which has introduced technology to their therapeutic programmes targeting people with mental and physical disabilities.

The morning session was concluded by a presentation of two representatives of the school "Pi del Burgar", a school that has become a model of the so-called 'inclusive schools'.

In the afternoon, there were organised two workshops by Aura Colomé and Xavier Pedro from GEPEC, a Research and Study Group at a national level that works to protect our ecosystem. They focused on Waste Management and Water Management and presented several case studies and good practices that are carried out in our country.



The afternoon session was continued by an expert from Croatia, Andrea Knezevic, who talked about eco-projects and waste management initiatives launched in Croatia.

Finally, partners participated in a workshop organised by ILIRIA College about Energy Management. This practical and hands-on session was also a good opportunity to put in common everything learned during the day.

Thursday 25 April: SMART TECHNOLOGY



The second day of the training was devoted to SMART Technology. During the first session of the morning, participants were presented with case studies on Data Mining, Urban Mobility, E-governance and Citizen Services prepared by project partners. After this first introductory sessions, there were organised three study visits.

During the first visit, participants were presented one of the Civic Centers of Reus where there were welcomed by the director, who showed them the premises and explained how public shared programmes and activities are organised.

After than, the training participants visited AMERSAM, a public entreprise from the municipality that manages all public car parks, markets, public schools and public transportation within the city. The head of the managerial and programming department and expert on urban mobility Leo Blázquez showed the participants the premises and center of control and led a theoretical session on good practices in the field of urban mobility.



After lunch, a short session was allocated to discuss and provide feedback on the e-course for educators: the responsible of the project quality assessment, Collegium Balticum, prepared a summary of the evaluation forms filled in by educators from each partner country and on this basis, partners agreed on some improvements to introduce to the online course. After this session, participants had a collaborative and practical session "Make your community SMARTer": in small groups started to design an action plan including some of the projects and initiatives they had learnt in the training.

Finally, a third study to the Hospital of Reus visit took place: an expert accompanied the training participants and showed them that the robots are an essential part of the internal work of the hospital and how they carry out some routine tasks.

Friday 26 April: SMART EDUCATION

The last day of the training started with a presentation by DomSpain Consulting on "Digital Tools in Adult Education". It was both a theoretical and practical session, as several tools and techniques to used with adult learners were explained by also tested by participants.

The following sessions were devoted to presenting several examples of learning activities that partners had prepared before hand. Other participants provided their feedback and comments on each



proposal and together tried to improve others' work.

After the break, Juanjo Ortilles, an expert on Data Mining from Barcelona, led a session on Data Mining, which was very inspiring and interesting to all participants, who had the opportunity to ask questions and express their doubts in the field.

To conclude the training, ILIRIA College held a presentation "Content design for e-learning courses" which had the aim of providing new techniques and tools to educators who are going to later on develop learning materials for adult learners with the second IO of the project.

At the end of the training, the participants provided their feedback and filled in the evaluation questionnaire.

All the training participants received attendance certificates.